

# The Automobile Club of Italy and the application of CAF: a new approach for cost/benefit optimization in small and middle organizations

Table 3

## The PEF Assessment: common and individual phases

	Assessed Units			
Phases and assessment subjects	DT L'Aquila	UT Pescara	UT Chieti	UT Teramo
Activity setup, planning and coordination	Assessor 1 + Assessor 2 Leaders of 4 Units, Common Committee			
Pillar 1 (Self-assessment)	Assessor 1 S.A. Committ.	Assessor 1 S.A. Committ.	Assessor 2 S.A. Committ.	Assessor 2 S.A. Committ.
Improvement plan management & Common project	Assessor 1 + Assessor 2 Common Improvement Committee, Common project representatives of 4 Units			
Individual improvement projects	Assessor 1 Project leader + ...	Assessor 1 Project leader + ...	Assessor 2 Project leader + ...	Assessor 2 Project leader + ...
TQM Principles	Assessor 1 Unit representat.	Assessor 1 Unit represent.	Assessor 2 Unit represent.	Assessor 2 Unit represent.
Individual feedback report	Assessor 1	Assessor 1	Assessor 2	Assessor 2

Italian CAF Resource Center

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